

are organizing a meeting day on the sidelines of  
**World Patient Safety Day**

entitled :

« *Users' rights, medical liability\* and quality management  
in the health sector.* »

in Yasmine Hammamet, El Mouradi Hammamet Hotel.

**Program for September 21, 2024**

Timetable	Lecturers
08 H 00 -- 08 H 30	Welcome and registration of participants.
08 H 30 -- 08 H 45	Opening of the event. <b>Mrs. Sihem ESSAAFI, Mr Zouhaier MARRAKCHI.</b>
<b>First session :</b> User rights and medical responsibility (Law No. 32-2024 of 06/19/2024). <b>Moderators :</b> Sihem ESSAAFI, Zouhaier MARRAKCHI, Mohamed KHLIF, Houcem EZZOUCH.	
08 H 45 -- 09 H 00	User rights and mechanisms for preventing associated risks and damages. <b>Mr Mohamed KHLIF</b> , scientific manager of the meeting and quality expert and health risk management.
09 H 00 -- 09 H 15	Medical responsibility, amicable settlement, compensation and medical expertise. <b>Mr Houcem EZZOUCH</b> , Sfax Regional Health Directorate.
09 H 15 -- 09 H 30	Criminal responsibility of health professionals. <b>Mr Fakher ZGHAL</b> , Sfax Regional Health Directorate.
09 H 30 -- 09 H 45	<b>Discussion.</b>
09 H 45 -- 10 H 15	Risk management in healthcare establishments. <b>Mr Mohamed KHLIF</b> , scientific manager of the meeting and quality expert and health risk management.
10 H 15 -- 10 H 30	<b>Discussion.</b>
10 H 30 -- 11 H 00	<b>Coffee-break.</b>
<b>Second session :</b> Quality management in health field. <b>Moderators :</b> Sihem ESSAAFI, Zaher MARRAKCHI, Fakher ZGHAL.	
11 H 00 -- 11 H 30	Challenges of implementing a quality management system to ensure patient safety. <b>Mrs Rym SLOUMA</b> , INEAS accreditation department.
11 H 30 -- 11 H 45	<b>Discussion.</b>
11 H 45 -- 12 H 15	Continuing professional development. <b>Mr Adel KHELIL</b> , INEAS healthcare quality management.
12 H 15 -- 12 H 30	<b>Discussion.</b>
12 H 30	<b>Closing and lunch.</b>